

The Highland-Worldwide Group of Companies Ltd.

PRIVACY POLICY

The Highland-Worldwide Group of Companies Ltd. and its subsidiaries, Highland Van & Storage Ltd, Dowell's Moving & Storage Ltd., Summit Moving & Storage Ltd. and Worldwide Overseas Moving Services Inc. comply fully with the Personal Protection and Electronic Document Act implemented January 1, 2001.

The Highland-Worldwide Group of Companies Ltd. and its subsidiaries respect our shipper's right to privacy and take care to ensure all the personal information provided to us is handled and stored in a confidential manner.

The Highland-Worldwide Group of Companies Ltd. and its subsidiaries need to obtain certain personal information when preparing moving proposals, monitoring/performing relocations and during repair/settlement of cargo claims.

The Highland-Worldwide Group of Companies Ltd. and its subsidiaries will also use personal information for services directly related to your move which are contracted out to a third party (i.e. appliance service/car hauling). All third party service providers are given only information that is needed for them to complete the service they are contracted to perform. We will also use information as needed should you wish to participate in any of our "value added" services and for follow-up contacts.

All personal information collected is processed and stored in a secure and confidential database and is shared only on a "need to know" basis.

Our web-site collects no personal information other than when an individual elects to use our "on-line Moving Estimate Request Form". If you elect to use that service, we will assume your implied consent to make that information available for the purposes listed within our Privacy Policy.

You have the right to request that your personal information not be used for any of the aforementioned purposes and you may at any time, inquire what information we currently do have.

Any questions or complaints about our Privacy Policy can be directed to our Privacy Officer:

Scott Wells, C.A.
The Highland-Worldwide Group of Companies Ltd.
8238 Swenson Way, Delta BC V4G 1J6
Phone: 604-581-2300
Fax: 604-581-2325
Email: swells@highland-worldwide.com

Client Consent

I consent to The Highland-Worldwide Group of Companies Ltd. and its subsidiaries collecting, using and disclosing my personal information for the purpose of preparing, servicing and monitoring my relocation and in the repair and settlement of cargo claims. My information may also be used/disclosed for related purposes as stated in The Highland-Worldwide Group of Companies Ltd. Privacy Policy.

Please affix your signature to acknowledge consent _____

Dated _____